

General Services Administration/Federal Technology Service Arch Wireless GS-07T-05-BGD-0002 October 22, 2004 - October 21, 2006			
Section 1: Two-Way Nation-Wide Messaging and Wireless E-Mail			
CLIN#	Purchase Price of Two-Way Devices & Accessories		FTS Rate
4000	Motorola T900 Two-Way Device	One time Charge	\$ 99.00
4001	Percomm e80 Two-Way Device	One time Charge	\$ 109.00
4002	Motorola P935 Two-Way Device	One time Charge	\$ 199.00
4003	Percomm E-80 Software Cable Only	Percomm E-80 Software Cable Only	\$ 40.00
4006	Motorola P935 Complete Interface Kit	Interface kit includes Software, Cables Docking & Charging Station	\$ 50.00
4007	Motorola P935 Software	TrueSync Software	\$ 15.00
4008	Motorola P935 Docking & Charging Station	Docking & Charging Station	\$ 35.00
4009	Motorola P935 Serial Cable	Serial Cable	\$ 15.00
CLIN#	Two-Way Add-On's & Additional Services		
4015	Numeric Retrieval	Monthly	\$ 0.50
4016	Operator Dispatch (One Number Access)	Monthly, Unlimited	\$ 4.95
4017	Operator Dispatch: Usage Plan	Per Use	\$ 0.50
4018	T900/e80 Loss/Damage Protection	Monthly, Deductible per Claim: \$40.00	\$ 2.00
4019	P935 Loss/Damage Protection	Monthly, Deductible per Claim: \$90.00	\$ 4.00
4020	T900/e80 Maintenance Plan - COAM	Monthly	\$ 3.50
4021	P935 Maintenance Plan - COAM	Monthly	\$ 5.50
4022	Personal Toll-Free Number	Monthly	\$ 4.00
4023	Toll Free Pay Phone Access (PTC)	Monthly, FTC Mandated charge for 800#'s to use pay phones	\$ 2.00
4024	Advanced Messaging Voice Mail	Monthly, 45 min. incl., 30 sec. Greeting, 60 sec. Max msg., 20 msg. Capacity, 72 hour retention	\$ 3.00
4024a	Advanced Messaging Voice Mail Overcall Rate	\$0.25 per minute in excess of 45 minutes	\$ 0.25
4025	Broadcast Message Service/WME Group Call	Monthly	\$ 1.00
4026	Email Alias Feature	Monthly	\$ 2.00
4027	Message Carbon Copy Feature	Monthly	\$ 1.00
4028	Short Message Service(SMS)	Monthly, Unlimited Usage	\$ 2.00
4029	International Service	Monthly Upcharge for Two-Way International Service: Only available for Canada and Mexico on T900 & P935 devices	\$ 35.00
4030	Device Activation		\$ -
4031	Shipping & Handling (Ground)	Included, per new device and per all repairs or claims.	\$ 6.00
4031a	Shipping & Handling (Next Day)	Available upon request, per new device and per all repairs or claims.	\$ 19.00
CLIN#	Two-Way Lease Rates T900, e80 & P935 (Lease Rate, Monthly Service & Maintenance Included)		
	Monthly Service (LEASE)		Monthly Package & Overcalls
4034	Two-Way LEASE plus 10K Monthly Service - T900, P900, e80	T900, P900, e80 LEASE with 10,000 characters Service.	\$ 18.95
4034a	10K Character Overcall Rate	\$0.0010 Overcall charge per character	\$ 0.0010
4035	Two-Way LEASE plus 25K Monthly Service - T900, P900, e80	T900, P900, e80 LEASE with 25,000 characters Service.	\$ 21.45
4035a	25K Character Overcall Rate	\$0.0007 Overcall charge per character	\$ 0.0007
4036	Two-Way LEASE plus 75K Monthly Service - T900, P900, e80	T900, P900, e80 LEASE with 75,000 characters Service.	\$ 27.45
4036a	75K Character Overcall Rate	\$0.0006 Overcall charge per character	\$ 0.0006
4037	Two-Way LEASE plus 250K Monthly Service - T900, P900, e80	T900, P900, e80 LEASE with 250,000 characters Service.	\$ 33.45
4037a	250K Character Overcall Rate	\$0.0005 Overcall charge per character	\$ 0.0005
4038	Two-Way LEASE plus Unlimited Monthly Service - T900, P900, e80	T900, P900, e80 LEASE with Unlimited characters Service.	\$ 38.45
4040	Two-Way LEASE plus 75K Monthly Service - P935	P935 LEASE with 75,000 characters Service.	\$ 30.70
4040a	75K Character Overcall Rate	\$0.0006 Overcall charge per character	\$ 0.0006
4041	Two-Way LEASE plus 250K Monthly Service - P935	P935 LEASE with 250,000 characters Service.	\$ 35.70
4041a	250K Character Overcall Rate	\$0.0005 Overcall charge per character	\$ 0.0005
4042	Two-Way LEASE plus Unlimited Monthly Service - P935	P935 LEASE with Unlimited characters Service.	\$ 39.70
CLIN#	Two-Way COAM/Customer Owned And Maintained Rates (All Models-Price Includes Maintenance)		
	Monthly Service (COAM)		Monthly Package & Overcalls
4045	Two-Way Service/COAM - Usage Plan	10,000 characters. \$0.0007 Overcall charge per character	\$ 9.45
4045a	10K Character Overcall Rate	\$0.0007 Overcall charge per character	\$ 0.0010
4046	Two-Way Service/COAM - Usage Plan	25,000 characters. \$0.0007 Overcall charge per character	\$ 11.95
4047a	25K Character Overcall Rate	\$0.0007 Overcall charge per character	\$ 0.0007
4048	Two-Way Service/COAM - Usage Plan	75,000 characters. \$0.0006 Overcall charge per character	\$ 18.95
4048a	75K Character Overcall Rate	\$0.0006 Overcall charge per character	\$ 0.0006
4049	Two-Way Service/COAM - Usage Plan	250,000 characters. \$0.0005 Overcall charge per character	\$ 24.95
4049a	250K Character Overcall Rate	\$0.0005 Overcall charge per character	\$ 0.0005
4050	Two-Way Service/COAM - Unlimited Plan	Unlimited characters	\$ 29.95

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Section 2: One-Way Alpha-Numeric Paging			
CLIN#	Purchase Price of Alpha-Numeric Devices, Add-On's & Additional Services		
4105	One-Way Alpha Numeric Device	One Time Charge	\$ 62.00
4106	Operator Dispatch: Unlimited	Monthly, Unlimited. 80 Character increments/local; 55 increments/NW.	\$ 4.95
4107	Operator Dispatch: Usage Plan	Per Use	\$ 0.50
4108	Alpha-Numeric Loss/Damage Protection	Monthly, \$27 Deductible; includes loss	\$ 1.50
4109	Alpha-Numeric Maintenance Plan - COAM	Monthly	\$ 1.50
4110	Personal Toll-Free Number	Monthly	\$ 4.00
4111	Toll Free Pay Phone Access (PTC)	Monthly, FTC Mandated charge for 800#'s to use pay phones	\$ 2.00
4112	Local Voice Mail: Starter	Monthly. 15 sec. Greeting, 20 sec. Max msg., 5 msg capacity, 4 hour retention	\$ 0.90
4113	Local Voice Mail: Express	Monthly. 20 sec. Greeting, 30 sec. Max msg., 10 msg capacity, 12 hour retention	\$ 1.50
4114	Local Voice Mail: Enhanced	Monthly. 20 sec. Greeting, 45 sec. Max msg., 10 msg capacity, 24 hour retention	\$ 2.00
4115	Local Voice Mail: Executive	Monthly. 30 sec. Greeting, 60 sec. Max msg., 15 msg capacity, 72 hour retention	\$ 3.00
4116	Local Voice Mail's Personal Greeting	Monthly	\$ -
4117	Nationwide Voice Mail: Usage	per occurrence, \$0.20 per minute, 30 sec. Greeting, 30 sec. Max msg., 10 msg. Capacity, 24 hour retention	\$ 0.20
4118	Nationwide Voice Mail: 45 Minute Plan	Monthly, 45 min. incl., 30 sec. Greeting, 60 sec. Max msg., 20 msg. Capacity, 72 hour retention	\$ 4.95
4118a	Advanced Messaging Voice Mail Overcall Rate	\$0.25 per minute in excess of 45 minutes	\$ 0.25
4119	Broadcast Message Service / Group Call	Monthly	\$ 1.00
4120	Email Alias Feature	Monthly	\$ 2.00
4121	Message Carbon Copy Feature	Monthly	\$ 1.00
4122	Device Activation	per occurrence, creating & updating	\$ -
4123	Shipping & Handling (Ground)	Included, per new device and per all repairs or claims.	\$ 6.00
4123a	Shipping & Handling (Next Day)	Available upon request, per new device and per all repairs or claims.	\$ 19.00
4124	Additional Number	Monthly	\$ 1.00
4125	Numeric Retrieval	Monthly	\$ 0.50
CLIN#	Alpha-Numeric Lease Rates (Lease Rate & Monthly Service BUNDLED)		
4131	Nationwide Alpha-Numeric, LEASED	Unlimited Calls	\$ 23.36
4132	Regional Alpha-Numeric, LEASED by State/Region	Availability Varies	\$ 14.36
4134	Local Alpha-Numeric LEASED	Unlimited Calls	\$ 7.16
CLIN#	Alpha-Numeric COAM/Customer Owned And Maintained Rates (Price Includes Maintenance)		
4139	Nationwide Alpha-Numeric COAM	Unlimited Calls	\$ 21.56
4140	Regional Alpha-Numeric, COAM State/Region	Availability Varies by	\$ 12.56
4141	Local Alpha-Numeric COAM	Unlimited Calls	\$ 5.29

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Section 3: One-Way Numeric (Digital) Paging			
CLIN#	Purchase Price of Numeric Devices, Add-Ons & Additional Services		
4200	One Way Numeric Device	One Time Charge	\$ 26.00
4206	Numeric Loss/Damage Protection	Monthly, \$9 Deductible; includes loss	\$ 0.75
4207	Numeric Maintenance Plan - COAM	Monthly	\$ 0.75
4208	Personal Toll-Free Number	Monthly	\$ 4.00
4209	Toll-Free Pay Phone Access	Monthly	\$ 2.00
4210	Local Voice Mail: Starter	Monthly. 15 sec. Greeting, 20 sec. Max msg., 5 msg capacity, 4 hour retention	\$ 0.90
4211	Local Voice Mail: Express	Monthly. 20 sec. Greeting, 30 sec. Max msg., 10 msg capacity, 12 hour retention	\$ 1.50
4212	Local Voice Mail: Enhanced	Monthly. 20 sec. Greeting, 45 sec. Max msg., 10 msg capacity, 24 hour retention	\$ 2.00
4213	Local Voice Mail: Executive	Monthly. 30 sec. Greeting, 60 sec. Max msg., 15 msg capacity, 72 hour retention	\$ 3.00
4214	Local Voice Mail's Personal Greeting	Monthly	\$ 0.45
4215	Nationwide Voice Mail: Usage	per occurrence, \$0.20 per minute, 30 sec. Greeting, 30 sec. Max msg., 10 msg. Capacity, 24 hour retention	\$ 0.20
4216	Nationwide Voice Mail: 45 Minute Plan	Monthly, 45 min. incl., 30 sec. Greeting, 60 sec. Max msg., 20 msg. Capacity, 72 hour retention	\$ 4.95
4216a	Advanced Messaging Voice Mail Overall Rate	\$0.25 per minute in excess of 45 minutes	\$ 0.25
4217	Broadcast Message Service / Group Call	Monthly	\$ 1.00
4218	Numeric Pager Activation	per occurrence, creating & updating	\$ -
4219	Shipping & Handling (Ground)	One Time, per new device and per all repairs or claims.	\$ 6.00
4220	Shipping & Handling (Next Day)	Available upon request, per new device and per all repairs or claims.	\$ 19.00
4221	Additional phone numbers	Monthly, per device	\$ 1.00
4222	Numeric Retrieval	Monthly	\$ 0.50
CLIN#	Numeric Lease Rates (Lease Rate & Monthly Service BUNDLED)		
4229	Nationwide Numeric LEASED	Unlimited Calls	\$ 14.67
	Regional Numeric LEASED	Availability	
4230	Varies by State/Region	Unlimited Calls	\$ 7.16
4232	Local Numeric LEASED	Unlimited Calls	\$ 3.47
CLIN#	Numeric COAM/Customer Owned And Maintained Rates (Price Includes Maintenance)		
4237	Nationwide Numeric COAM	Unlimited Calls	\$ 11.94
	Regional Numeric COAM	Availability	
4238	Varies by State/Region	Unlimited Calls	\$ 6.26
4240	Local Numeric COAM	Unlimited Calls	\$ 2.63

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Section 4: Emergin Dispatch & Notification Software Applications			
CLIN#	Description of item	Additional Information	
4300	Emergin Communication Gateway Base Package, (ECG)	Includes: (5) Client Connections and (100) User Profiles	\$ 475.00
4301	Additional PC Client Connections	Per PC Client Connection (Block of 5)	\$ 95.00
4302	Additional User Profiles	Per User Profile (Block of 20)	\$ 95.00
4303	ECG Site License	Unlimited Users Profiles and Client Connections	\$ 13,775.00
4304	Web Messenger	Dispatch via Web Browser (Block of 4 - Any Combination)	\$ 950.00
4305	Telephony Interface	Text-to-Speech Output - Voice Annunciated Messages DTMF / Numeric Paging - Dispatch via Telephone Voice Response Unit - Accept / Reject via Telephone Voice Recording - Dial-In / Record Message / Dispatch Staff On / Off call - Update Status Via Telephone	\$ 3,800.00
4306	Speech Engine	Per Speech Engine (Block of 4), converts text to speech for sending to voice only phones	\$ 3,800.00
4307	ECG Application Adapter	Per Integrated Application	\$ 1,900.00
4308	ECG Back-Up License (Automatic Failover)	(Total Cost of ECG Configuration) x (0.50)	\$ Calculated
4309	Nurse Call Gateway Lite Package	Includes: Preconfigured Dell Dimension PC; 1 clinical application adapter for nurse call integration (1 port only); 1 output connector (supports up to 25 wireless devices); Maintenance & Support - Regular Hours (1-Year); Project Mgmt. and on-site Installation from Emergin (1 day)	\$ 6,768.75
4310	Nurse Call Gateway Standard Package	Includes: Preconfigured Dell Optiplex PC, 1 output connector, 1 clinical application adapter for nurse call integration, Maintenance & Support - Regular Hours (1-Year); Project Mgmt. and on-site Installation from Emergin (1 day)	\$ 14,071.88
4311	Maintenance and Support (Regular Hours)	8:00 am - 6:00 pm EST (Except for Federal Holidays); (Total Cost of ECG Configuration) X (0.25)	\$ Calculated
4312	Maintenance and Support (Emergency Hours)	24 hours, 7 days/week, 365 days/year; (Total Cost of ECG Configuration) X (0.50)	\$ Calculated
4313	PC Hardware for ECG Product	Preconfigured Dell Optiplex GX270	\$ 2,000.00
4314	Project Management, Installation, Training	Per Day	\$ 1,500.00
4315	Emergin Communication Gateway Standard Package (Healthcare)	Includes: (25) Concurrent Client Connections; (500) User Profiles; Desktop and Web Client Dispatch; 4 hours Project Management and Installation support by Emergin (remote); Maintenance & Support - Regular Hours (1-Year)	\$ 4,678.75
4316	Emergin Communication Gateway Premium Package (Healthcare)	Includes: (50) Concurrent Client Connections; (1000) User Profiles; Desktop and Web Client Dispatch; (1) Application Adapter to a non-clinical application; Project Management and on-site Installation; On-site Training (1-Day); Travel & Incidentals; Maintenance & Support - Regular Hours (1-Year)	\$ 9,466.75
4317	Emergin Communication Gateway Ultra Package (Healthcare)	Includes: ECG Site License; ECG Back-up License; Desktop and Web Client Dispatch; Telephony Interface; (1) Application Adapter to a non-clinical application; Project Mgmt. and on-site Installation by Emergin (1-Day); On-site Training (1-Day); Travel & Incidentals; Maintenance & Support - Regular Hours (1-Year)	\$ 25,792.50
4318	Emergin Communication Gateway Standard Package (Emergency Services)	Includes: (5) Concurrent Client Connections; (100) User Profiles; Desktop and Web Client Dispatch; 1 Application Adapter; Project Mgmt. and Onsite Installation by Emergin (1-Day); Maintenance & Support - Regular Hours (1-Year)	\$ 7,161.00
4319	Emergin Communication Gateway Premium Package (Emergency Services)	Includes: (10) Concurrent Client Connections; (250) User Profiles; Desktop and Web Client Dispatch; Dell Optiplex PC; (1) Application Adapter; Project Management and on-site Installation (1 day); 4-Port Telephony Interface; On-site Training (1-Day); Travel & Incidentals; Maintenance & Support - Regular Hours (1-Year)	\$ 15,527.75
4320	Emergin Communication Gateway Ultra Package (Emergency Services)	Includes: (20) Concurrent Client Connections; (500) User Profiles; Desktop and Web Client Dispatch; Dell Optiplex PC; (1) Application Adapter; Project Management and on-site Installation (1 day); 12-Port Telephony Interface; On-site Training (1-Day); Travel & Incidentals; Maintenance & Support - Regular Hours (1-Year)	\$ 24,937.50
4321	Shipping & Handling (Ground)	1 time charge for shipment of Software Applications	\$ 6.00
4322	Shipping & Handling (Next Day)	1 time charge for shipment of Software Applications	\$ 19.00

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Section 5: Miscellaneous Fees			
CLIN#	Description of item	Additional Information	
4401	FCC mandated Universal Service Fund (USF) Fee	Federal law requires Arch wireless to make contributions to the Universal Service Fund (USF), which was created to support telecommunications services to rural customers, schools and other entities that the Federal Communication Commission (FCC) designates. The FCC has changed the way the USF obligation is calculated by carriers. Starting in April 2003, Arch Wireless will be recovering its USF obligation by charging a percentage of the recurring telecommunication services rather than a flat monthly rate. This percentage is subject to modification by the FCC, and will likely vary on a quarterly basis.	FCC set %
4402	Regulatory Administration Cost (RAC)	Starting April 2003, Arch Wireless will be instituting a monthly Regulatory Admin Cost of \$.25 at the unit level to help defray the costs incurred by the Company to administer its USF obligations and to fulfill reporting obligations imposed on the Company by various government agencies.	\$ 0.25
4403	Account Set Up Fee	One-Time charge for set-up of account for new customers.	\$ 10.00
4404	Administrative Fee	This charge will appear each time that standard charges are generated for an invoice.	\$ 2.00